

Consumer resources

Wherever you are on your financial journey, you can prepare yourself to make informed financial decisions with these resources.



English | [Español](#)

Educational tools you can use

Guides for financial decisions

Our guides help you understand and plan for big financial goals.

- [Buying a house](#)
- [Disasters and emergencies](#)
- [Filing your taxes](#)
- [Getting an auto loan](#)
- [Helping a loved one manage their money](#)
- [Money as You Grow](#)
- [Navigating the military financial lifecycle](#)
- [Paying for college](#)
- [Planning for retirement](#)

Find answers to your questions

Browse by money topic to find answers to commonly-asked financial questions. Learn the basics, understand key terms, and find ways to take action when you have an issue.

Browse answers to hundreds of financial questions. [Ask CFPB](#)

- [Auto loans](#)
- [Bank accounts and services](#)
- [Credit cards](#)
- [Credit reports and scores](#)
- [Debt collection](#)
- [Fraud and scams](#)
- [Money transfers](#)
- [Mortgages](#)
- [Payday loans](#)
- [Prepaid cards](#)
- [Reverse mortgages](#)
- [Student loans](#)

Take action

Submit a complaint

Having trouble with a financial product or service? If you've already tried reaching out to the company and still have an issue, you can submit a complaint. Tell us about your issue—we'll forward it to the company and work to get you a response, generally within 15 days.

[Start a complaint](#)

Get your financial well-being score

Our researchers developed 10 questions to help you measure where you are financially—without doing math or gathering any account information. Once you answer the questions, you'll get information and resources to help you with day-to-day money management and long-term goals.

[Start the questionnaire](#)



Tell your story

We want to hear about your experiences with money and financial services. Your stories help us understand what's happening in people's financial lives so that we can better serve you.

[Submit your story](#)

About us

We're the Consumer Financial Protection Bureau (CFPB), a U.S. government agency that makes sure banks, lenders, and other financial companies treat you fairly.

[Learn how the CFPB can help you](#)



FURTHER READING

[Blog](#)

[Credit card interest rate margins at all-time high](#)

FEB 22, 2024

[Beware of new CFPB imposter scams](#)

JAN 16, 2024

[Piloting disclosures for construction loans](#)

NOV 21, 2023

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