

CPSC Urges Consumers to Immediately Stop Using and Disable Biometric Feature on Owsoo and Cacagoo Biometric Gun Safes Due to Serious Injury Hazard and Risk of Death

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Cacagoo and Owsoo Biometric Safe in Closed Position

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission (CPSC) is warning consumers about the risk of serious injury or death posed by Owsoo or Cacagoo branded biometric gun safes sold on Amazon.com and Walmart.com.

CPSC evaluated these safes and found that the biometric programming feature can fail and open to any fingerprint without consumer awareness, allowing the safe contents, including firearms, to be accessed by unauthorized users, including children. The agency is aware of six reports of the safes being accessed with unauthorized fingerprints.

CPSC urges consumers who own affected Owsoo or Cacagoo safes to:

- Remove the batteries that power the biometric feature;
- Disable the biometric feature by puncturing the biometric reader; and
- Only use the keys to lock and access contents from the safe.

About 7,600 Owsoo or Cacagoo branded biometric gun safes were sold between at least September 2021 through July 2024 by various sellers based in China, on Amazon.com and on Walmart.com for between \$40 and \$70. The safes' listings included either the name "Owsoo" or the name "Cacagoo." All safes feature a logo that says "Cacagoo" on the top of the lid of the safe.

Foreign sellers of the safes contacted by CPSC have not been responsive to requests for a recall.

CPSC urges consumers not to buy or resell the affected biometric safes. Report any incidents with these biometric gun safes to CPSC at www.SaferProducts.gov.

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

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About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [email alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 800-638-8270).
- Contact a [media specialist](#).

Media Contact

Please use the below phone number for all media requests.
Phone: (301) 504-7908
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 Contact Us: 800-638-2772 (TTY 800-638-8270)
 Toll-Free Consumer Hotline | Time: 8 a.m. - 5.30.
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